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LEARNER CODE OF CONDUCT

Distribution	All Learners/ Delivery Staff		
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Author	Alison Dann, Group Director of Quality and People		
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Authorised by	Luke Muscat, CEO		
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DOCUMENT CONTROL

Version	Name	Comment	Date
1.0	Helen Anderson	New Issue	29.04.2022
2.0	Ben Waite	Review and updated to Group Policy	29.09.2023
3.0	Alison Dann	Review and inclusion of BePro and ECTA.	30.09.2024



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Policy Statement

For the purpose of clarity, the term "B2W" refers to the family of B2W Group organisations – Back to Work Complete Training, Just IT, BePro and ECTA.

B2W places high expectations on all learners undertaking a course. All learners are representatives of B2W and are expected to act in a way that positively promotes and upholds fundamental British Values.

The learner code of conduct applies to all learning environments including online and face to face.

By enrolling onto a programme of study at B2W and signing the learning agreement, I agree to adhere to the following:

- Attend all lessons punctually and meet deadlines for completing work to a high standard at all times.
- All absences will affect my % attendance and I understand that the % attendance rate
 expected from all learners is 100%; the attendance target is set to ensure that I have the
 best opportunity to succeed on my course and as a preparation for the expectations of
 working life.
- Follow instructions for completing assignments and exams without cheating, copying or plagiarising (using someone else's work, e.g. from the internet, another student or a book or magazine, and pretending it is my own).
- Not to smoke (including electronic cigarettes), anywhere on B2W premises except designated smoking areas. This includes entrances and exits.
- Respect the well-being and property of other members of B2W and the wider community and treat B2W property with care.
- Keep my mobile devices on silent and non-vibrate mode or switched off in learning areas and use only with permission of the staff.
- Demonstrate respect to all learners and staff and behave in a thoughtful, caring and responsible manner. Violence, discrimination, harassment, bullying or foul and abusive language are not tolerated. This includes wearing or displaying logos or slogans that could offend other people.
- Safeguard the reputation of B2W by not behaving in a way that could damage the good name
 of the organisation. This includes not posting images or words online which may give a bad
 impression of B2W, its learners or staff.
- Observe B2W's Health & Safety regulations, pay attention to my own and other people's health and safety and follow instructions given by staff regarding this.
- The possession or use of drugs including legal highs, alcohol, or weapons on any B2W premises is strictly not allowed.
- Be aware of, and follow the wider organisation rules and respond to any reasonable request from a staff member about behaviour and standards.

If I fail to follow this Code, disciplinary action may be taken in accordance with the Learner Disciplinary Procedure. This may lead to exclusion from my course.